

Analytical Gas Systems Aftermarket Services



ENGINEERING **YOUR** SUCCESS.



Parker Protection Plans

“Glossary”

PM Service Visits

- Include maintenance parts
- Travel & Labor
- 3-month warranty

Warranties

- Express Warranty Coverage
- 24-48 hr. turnaround service
- Loaner unit if needed
- No additional fees

Installations

- Standard Installation
- Custom Installation

Complete Protection

- Regularly scheduled pm service visits
- All parts, travel & labor
- Loaner unit if needed
- 24-48 hr. turnaround repair service as needed



**Call our Aftermarket Sales
Team for more information.**

Parker IGFG Aftermarket Services
1-800-343-4048
parker.com/igfg



PM Service Programs

Let us take care of your gas generator for you with a preventative maintenance plan. Our factory certified technicians will guarantee that your generators are performing to their optimal specification within your application, minimizing unplanned downtime.

What's Included?

- Professional semi-annual or annual site technician visit
- Installation inspection
- 100% genuine Parker parts
- Environmentally friendly disposal of replaced parts
- Cosmetic cleaning
- Restart activities
- Multi-point inspection to identify correction areas needed
- Inspection service sticker & report
- 100% Certified factory trained technicians
- Generator functionality training as requested
- Service reminder when next due





Warranty Programs

Parker Industrial Gas Filtration and Generation Division equipment is world renown for their reliability, dependability, and long life. Since commercializing our first laboratory scale analytical gas generator in 1984, we now serve an install base of over 50,000 gas generator users globally.

Our experience shows that with regularly scheduled maintenance, generators and analytical instruments continue to consistently perform precisely and accurately for decades.

Express “No Hassle” Service Warranty Program

What’s Included?

- Loaner unit if applicable (<150lbs)
- 24-48-hour turnaround service for technician on site
- 100% genuine Parker parts
- All parts, labor and travel included
- Packaging materials and shipping charges included
- Dedicated “hot line” to our technical team
- 3500 sqft Factory Service Center
- 100% Certified factory trained technicians

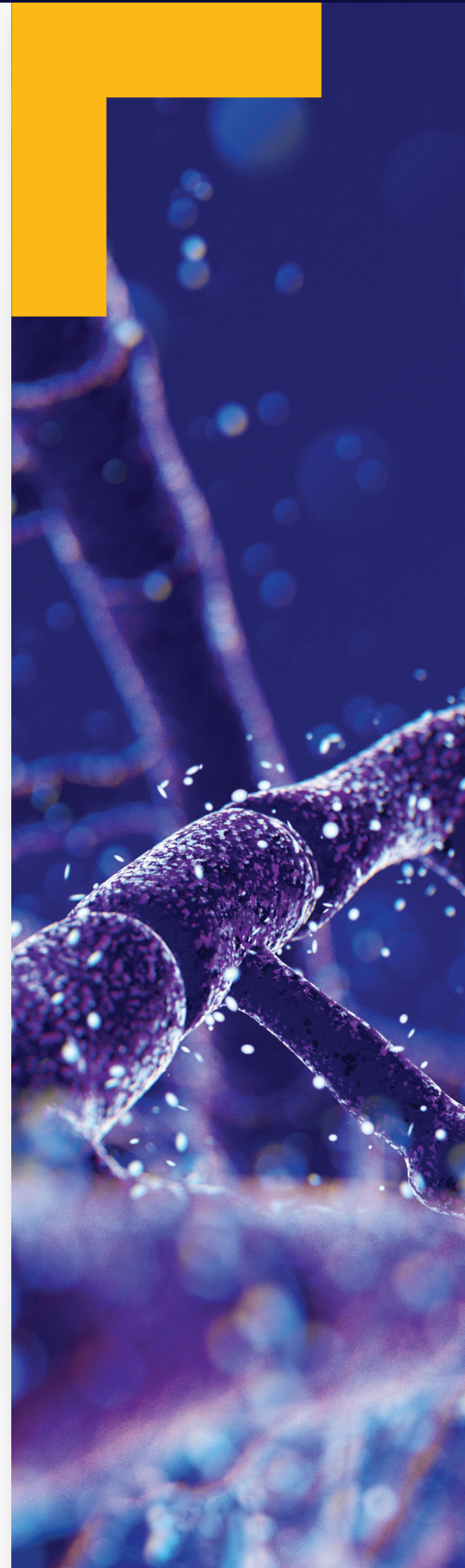


Installation Programs

Invariably, equipment that has been installed incorrectly and commissioned by inexperienced personnel proved to be unreliable and inefficient in operation, thereby increasing the cost of ownership over its lifetime. Our factory trained technicians will ensure that your equipment is fully operational and attaining the optimum performance from startup. With the unique knowledge of both the products and applications, our technicians will make sure that your equipment is correctly installed and commissioned to meet your requirement, resulting in maximum energy efficiency, reduced downtime, and lower operational costs.

What's Included?

- Review of laboratory setup and expectations
- Site technician visit
- Installation of generator
- Standard “connectivity” parts
- 100% genuine Parker parts
- Verification of flow and pressure
- 100% Certified factory trained technician





ULTIMATE Bundle Protection

Our exclusive program combines a “no hassle” warranty with a preventative maintenance program to offer you our best protection. The ULTIMATE protection program gives you complete coverage for your generators and compressors. It is intended to provide you with piece of mind so that you can focus on your laboratory experiment and not unexpected breakdown of your equipment. Know that the success of your laboratory gas generators and compressors running at their optimum is our success.

What's Included?

- Multi-Year Express Warranty Coverage
- Scheduled PM service visit
- 100% genuine Parker parts
- Environmentally friendly disposal of replaced parts
- Loaner unit if applicable (<150lbs)
- 100% Certified trained technician
- 24-48-hour turnaround service for technician on site
- All parts, labor and travel included
- Packaging materials and shipping charges included
- Dedicated “hot line” to our technical team
- 3500sqft Factory Service Center
- 100% Certified factory trained technician

Worldwide Filtration Manufacturing Locations

North America

Compressed Air Treatment

Industrial Gas Filtration and Generation Division
Haverhill, MA
978 858 0505
www.parker.com/igfg

Lancaster, NY
716 686 6400
www.parker.com/igfg

Engine Filtration

Racor
Modesto, CA
209 521 7860
www.parker.com/racor

Holly Springs, MS
662 252 2656
www.parker.com/racor

Hydraulic Filtration

Hydraulic & Fuel Filtration
Metamora, OH
419 644 4311
www.parker.com/hydraulicfilter

Laval, QC Canada
450 629 9594
www.parkerfarr.com

Velcon
Colorado Springs, CO
719 531 5855
www.velcon.com

Process Filtration

domnick hunter Process Filtration SciLog
Oxnard, CA
805 604 3400
www.parker.com/processfiltration

Water Purification

Village Marine, Sea Recovery, Horizon Reverse Osmosis
Carson, CA
310 637 3400
www.parker.com/watermakers

Europe

Compressed Air Treatment

domnick hunter Filtration & Separation
Gateshead, England
+44 (0) 191 402 9000
www.parker.com/dhfn

Parker Gas Separations
Etten-Leur, Netherlands
+31 76 508 5300
www.parker.com/dhfn

Hiross Airtek
Essen, Germany
+49 2054 9340
www.parker.com/hzfd

Padova, Italy
+39 049 9712 111
www.parker.com/hzfd

Engine Filtration & Water Purification

Racor
Dewsbury, England
+44 (0) 1924 487 000
www.parker.com/rfd

Racor Research & Development
Stuttgart, Germany
+49 (0)711 7071 290-10

Hydraulic Filtration

Hydraulic Filter
Arnhem, Holland
+31 26 3760376
www.parker.com/hfde

Urkala, Finland
+358 20 753 2500

Condition Monitoring Parker Kittiwake
West Sussex, England
+44 (0) 1903 731 470
www.kittiwake.com

Process Filtration

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Birtley, England
+44 (0) 191 410 5121
www.parker.com/processfiltration

Asia Pacific

Australia
Castle Hill, Australia
+61 2 9634 7777
www.parker.com/australia

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Shanghai, China
+86 21 5031 2525
www.parker.com/china

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Chennai, India
+91 22 4391 0700
www.parker.com/india

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Bangalore, India
+91 80 2783 6794
www.johnfowlerindia.com

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+81 45 870 1522
www.parker.com/japan

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Hwaseon-City
+82 31 359 0852
www.parker.com/korea

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Jurong Town, Singapore
+65 6887 6300
www.parker.com/singapore

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Bangkok, Thailand
+66 2186 7000
www.parker.com/thailand

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Filtration Division
Sao Paulo, Brazil
+55 12 4009 3500
www.parker.com/br

Pan American Division
Miami, FL
305 470 8800
www.parker.com/panam

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Aeroporto Kempton Park, South Africa
+27 11 9610700
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